

### On track to deliver \$6m CARR for FY19

Vault Intelligence Limited (VLT.ASX) is a safety technology company that drives the management of safety, risk and related compliance requirements for business. The products are sold by way of subscription (SaaS) resulting in recurring revenue and VLT is in the process of trialling its new Vault Solo product with 30 companies. In its quarterly statement of cashflows for the three months to December 31, the company announced its Contracted Annualised Recurring Revenue had increased by a net \$511k to \$4.223m and that it was on track to deliver \$6m CARR for the full year. Vault had \$4.62m in cash at the end of the quarter, having utilised \$1.175m in the period. Cash costs were slightly ahead of our forecasts for the period, due to higher product manufacturing, advertising and marketing costs. We have incorporated the quarterly cashflows into our forecasts resulting in a lift in our costs estimates but we have also upgraded our CARR forecasts to \$6.0m from \$5.3m for FY19. This has resulted in an upgrade to our FY20 revenue and EBITDA forecasts. Our expectation is that VLT will break even in FY20, the first full year of revenue contribution from Vault Solo.

#### Business model

Vault operates a subscription as a service (SaaS) model for its Environmental Health and Safety enterprise platform. Customers typically enter into a three-year contract which includes implementation and training and pay on a subscription basis with payments made monthly quarterly or annually. VLT has moved its products from desktop to mobile to an integrated version and, now, a wearables version.

#### Q2 cashflow statement and FY19 CARR target confirmed

Vault announced Q2 cash receipts of \$0.9m, bringing total receipts for the first half to \$2.0m. This was a little below our forecast for \$2.6m and suggests a conversion rate of ~75% versus our forecast for 85%. Employment costs for the period were in line with our forecasts as were fixed costs (predominantly administration costs), however advertising and marketing as well as product manufacturing costs were ahead of our forecasts, reflecting the investment the company is making in rolling out its Vault 3 system, its Solo wearables product and its push into China with its enterprise system. Vault confirmed its target for \$6m CARR for FY19 is on track and we have increased our FY19 CARR forecast to \$6.0m from \$5.3m previously. The company has also announced the appointment of Executive Director, David Rose, to the roles of Chief Operating Officer and Chief Information Officer, which in our view, will strengthen the management team at a crucial point in the company's life cycle.

#### Valuation

Our base case valuation is \$0.41/share and excludes the forecasted cashflows from the Vault Solo product. Including Vault Solo, our base case DCF rises to \$3.42/share. Our valuation is generated from a WACC of 12.0%, terminal value 2.0% and a CAGR of free positive cashflows from 2020 to 2028 of 50%. Sixty percent of the valuation is in the terminal value. In our view, demonstrated success with Vault Solo and demonstrated growth in CARR should underpin VLT's share price performance.

#### Historical earnings and RaaS Advisory estimates

Year end	Revenue (A\$m)	EBITDA reported (A\$m)	NPAT reported (A\$m)	EPS* (c)	P/E (x)	EV/Sales (x)
06/18	3.0	(2.6)	(2.7)	(3.40)	n.a.	n.a.
06/19e	5.8	(1.9)	(2.1)	(1.93)	n.a.	n.a.
06/20e	9.2	0.3	0.0	0.02	n.m.	1.5
06/21e	11.6	1.6	1.0	0.92	19.5	1.1

Source: Company data, RaaS Advisory Estimates for FY19e, FY20e and FY21e

#### Software services

1 February 2019

#### Share details

ASX Code	VLT
Share price	\$0.18
Market Capitalisation	\$18M
Shares on issue	103M
Net cash at 31 December 2018	\$4.6M
Free float	~60%

#### Share performance (12 months)



#### Upside Case

- High profile customers and high customer retention levels (~96% overall and 99.5% on Vault 3)
- Innovative Internet of Things (IoT) software
- Applicable to markets globally

#### Downside Case

- Enterprise range has a 3-12 month sales cycle, Solo range is one month
- New products, yet to be fully trialled in market
- Small, early stage company

#### Board of Directors

Evonne Collier	Independent Non Executive Chair
David Moylan	Managing Director/ CEO
Robert Kirtlan	Non-Executive Director
Ross Jenkins	Non-Executive Director
David Rose	Executive Director

#### Company contact

David Moylan +64 21 392 023  
david.moylan@vaultintel.com

#### RaaS Advisory contact

Finola Burke +61 414 354 712  
finola.burke@raasgroup.com

## Earnings Adjustments

We have adjusted our forecasts for FY19 and FY20 to reflect the Q2 cashflow report, taking into account the higher variable costs of advertising and marketing and product manufacturing. We have also upgraded our forecast for Contracted Annualised Recurring Revenues to \$6.0m (previously \$5.3m) following confirmation from the company that it remains on track to deliver \$6m in CARR in FY19. We anticipate that this will be reflected in reported revenues and cashflows in FY20 and, as a result, have upgraded our FY20 revenue forecast by 4.3% and EBITDA forecast by 9%. Our forecast changes are set out in the following exhibit.

<b>Exhibit 1: Earnings adjustments (base case excluding Solo)</b>						
In A\$m unless otherwise stated	FY19 old	FY19 new	% chg	FY20 old	FY20 new	% chg
Revenue	5.9	5.8	(0.5%)	8.8	9.2	4.3%
EBITDA	(1.3)	(1.9)	50.7%	0.3	0.3	9.0%
EBIT	(1.7)	(2.4)	41.2%	(0.0)	(0.1)	194.0%
NPAT	(1.1)	(2.1)	85.2%	0.1	0.0	(65.1%)
EPS (A\$)	(1.14)	(1.93)	69.9%	0.06	0.02	(65.1%)

Source: RaaS estimates

## DCF valuation

We are of the view that the discounted cashflow methodology is the most appropriate methodology for valuing early stage companies. Our base case DCF valuation of Vault, excluding Vault Solo, is \$0.0413/share and uses a WACC of 12% (terminal value of 2%) to reflect the early stage nature of the business and the competitive landscape. Our base case valuation anticipates an IRR of 64% from FY19-FY27.

Including Vault Solo, our base case valuation is \$3.42/share, based on the same valuation parameters.

<b>Exhibit 3: Base Case DCF valuation (excluding Vault Solo)</b>	
Parameters	Outcome
Discount Rate / WACC	12.0%
Beta	1.4
Terminal growth rate assumption	2.0%
Sum of PV	15.2
PV of terminal Value	22.8
PV of Enterprise	37.9
Debt (Cash)	(4.6)
Net Value - Shareholder	42.5
No of shares on issue	102.9
NPV	\$0.413

Source: RaaS estimates

<b>Exhibit 4: Base Case DCF valuation (including Vault Solo)</b>	
Parameters	Outcomes
Discount Rate / WACC	12.0%
Beta	1.4
Terminal growth rate assumption	2.0%
Sum of PV	154.4
PV of terminal Value	193.0
PV of Enterprise	347.4
Debt (Cash)	(4.6)
Net Value - Shareholder	352.0
No of shares on issue	102.9
NPV	\$3.42

Source: RaaS estimates

Our financial model also contemplates an upside case and a downside case for Vault both including and excluding Vault Solo.

We set out some of the parameters we have used to reach these valuations:

- Base case revenues ex Solo are forecast to grow at a CAGR of 28% from 2019-2025 with contracted revenue growing at a CAGR of 14% from FY19 to FY25, delayed contract revenue of 50%, variable


costs 20% of revenue and consulting revenue 25% of FY19's total revenue and growing at 2% thereafter;

- Base case revenues including Solo assume 25,000 users come onto the platform in H219, paying \$12 per month for the functionality on the Samsung Galaxy watch; this rises to 152,200 by 2025;
- An upside case assumes a CAGR of 18% in CARR from FY19 to FY25, delayed contract revenue of 25%, variable costs 17.5% and consulting revenue of 25% in FY18 and growing at 3% thereafter;
- Upside case revenues including Solo assume takeup by 30,000 users in H219 rising to 187,500 by 2025;
- A downside case assumes a CAGR of 11% in CARR from FY19 to FY25, delayed contract revenue of 75%, variable costs 22.5% and consulting revenue of 25% in FY18 and growing at 1% thereafter;
- Downside case including Solo assume takeup by 20,000 users in H119 rising to 112,500 by 2025.

The following exhibit highlights the DCF valuations generated by the different scenarios.

<b>Exhibit 5: Impact on DCF valuation of different scenarios</b>	
<b>Scenario</b>	<b>Value per share</b>
Base case DCF valuation (ex Vault Solo)	\$0.41
Base case DCF valuation (inc Vault Solo)	\$3.42
An upside case DCF ex Solo	\$0.78
An upside case DCF inc Solo	\$4.73
A downside case DCF ex Solo	\$0.06
A downside case DCF inc Solo	\$2.02
Source: RaaS estimates	

**Exhibit 6: Financial Summary (Base Case excluding Vault Solo)**

Vault Intelligence Limited						Share price (31 January 2018)							A\$	0.18																																																																																																																																																																																																									
Profit and Loss (A\$m)						Interim (A\$m)							H118A	H218A	H119F	H219F	H120F	H220F																																																																																																																																																																																																					
Y/E 30 June	FY17A	FY18A	FY19F	FY20F	FY21F	Revenue	EBITDA	EBIT	NPAT (normalised)	Minorities	NPAT (reported)	EPS (normalised)	EPS (reported)	Dividend (cps)	Imputation	Operating cash flow	Free Cash flow																																																																																																																																																																																																						
Revenue	2.8	3.0	5.8	9.2	11.6	1.4	- 1.7 -	- 1.9 -	- 0.9 -	-	- 1.9 -	- 2.20 -	- 2.20 -	-	30.0	- 1.6 -	- 1.6 -																																																																																																																																																																																																						
EBITDA	(3.1)	(2.6)	(1.9)	0.3	1.6	1.6	0.9 -	1.1 -	1.5 -	-	0.9 -	1.20 -	1.20 -	-	30.0	1.1 -	1.1 -																																																																																																																																																																																																						
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Amort	0.0	(0.4)	(0.4)	(0.3)	(0.2)	NPAT (reported)	0.7	0.7	0.6	-	0.6	0.57	0.57	-	30.0	0.8 -	0.8 -																																																																																																																																																																																																						
EBIT	(3.4)	(3.0)	(2.4)	(0.1)	1.3	EPS (normalised)	0.5 -	0.9	0.2	-	0.2	0.21 -	0.21 -	-	30.0	0.2	0.1																																																																																																																																																																																																						
Interest	(0.0)	(0.0)	0.0	0.1	0.1	EPS (reported)	0.7	0.6	0.2	-	0.2	0.21 -	0.21 -	-	30.0	0.1	0.4																																																																																																																																																																																																						
Tax	(0.0)	0.0	0.3	(0.0)	(0.4)	Dividend (cps)	-	-	-	-	-	-	-	-	-	-	-																																																																																																																																																																																																						
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NPAT pre significant items	(3.5)	(2.7)	(2.1)	0.0	1.0	Free Cash flow	- 1.6 -	1.1 -	1.1	0.8 -	0.1	0.4	0.4	0.4	0.4	0.4	0.4																																																																																																																																																																																																						
Significant items	0.0	0.0	0.0	0.0	0.0	Share price chart (adjusted for share consolidation)																																																																																																																																																																																																																	
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Cash flow (A\$m)						<table border="1"> <thead> <tr> <th>Margins, Leverage, Returns</th> <th>FY17A</th> <th>FY18A</th> <th>FY19F</th> <th>FY20F</th> <th>FY21F</th> </tr> </thead> <tbody> <tr> <td>EBITDA</td><td>-111.2%</td><td>-85.8%</td><td>-33.3%</td><td>3.6%</td><td>13.8%</td> </tr> <tr> <td>EBIT</td><td>-123.9%</td><td>-99.1%</td><td>-40.5%</td><td>-0.7%</td><td>10.8%</td> </tr> <tr> <td>NPAT pre significant items</td><td>-126.2%</td><td>-90.0%</td><td>-35.5%</td><td>0.2%</td><td>8.2%</td> </tr> <tr> <td>Net Debt (Cash)</td><td></td><td>1.2</td><td>2.0</td><td>5.1</td><td>5.1</td> </tr> <tr> <td>Net debt/EBITDA (x)</td><td>(x)</td><td>n/a</td><td>n/a</td><td>n/a</td><td>15.360</td> </tr> <tr> <td>ND/ND+Equity (%)</td><td>(%)</td><td>-164.9%</td><td>-145.1%</td><td>-265.4%</td><td>-258.0%</td> </tr> <tr> <td>EBIT interest cover (x)</td><td>(x)</td><td>n/a</td><td>n/a</td><td>n/a</td><td>n/a</td> </tr> <tr> <td>ROA</td><td>-71.1%</td><td>-67.7%</td><td>-31.5%</td><td>-0.6%</td><td>12.1%</td> </tr> <tr> <td>ROE</td><td>-135%</td><td>-103%</td><td>-40%</td><td>0%</td><td>13%</td> </tr> <tr> <td>ROIC</td><td>119%</td><td>256%</td><td>-573%</td><td>32%</td><td>-79%</td> </tr> <tr> <td>NTA (per share)</td><td></td><td>0.01</td><td>0.01</td><td>0.05</td><td>0.06</td> </tr> <tr> <td>Working capital</td><td></td><td>-</td><td>0.1</td><td>0.2</td><td>0.3</td> </tr> <tr> <td>WC/Sales (%)</td><td></td><td>-4%</td><td>6%</td><td>5%</td><td>6%</td> </tr> <tr> <td>Revenue growth</td><td></td><td>9%</td><td>10%</td><td>93%</td><td>57%</td> </tr> <tr> <td>EBIT growth pa</td><td>n/a</td><td>n/a</td><td>n/a</td><td>n/a</td><td>-2103%</td> </tr> <tr> <td>Pricing</td><td>FY17A</td><td>FY18A</td><td>FY19F</td><td>FY20F</td><td>FY21F</td> </tr> <tr> <td>No of shares (y/e)</td><td>(m)</td><td>70</td><td>103</td><td>103</td><td>103</td> </tr> <tr> <td>Weighted Av Dil Shares</td><td>(m)</td><td>-</td><td>96</td><td>103</td><td>103</td> </tr> <tr> <td>EPS Reported</td><td>cps</td><td>-</td><td>5.58</td><td>3.40</td><td>2.01</td> </tr> <tr> <td>EPS Normalised/Diluted</td><td>cps</td><td>-</td><td>5.58</td><td>3.40</td><td>1.93</td> </tr> <tr> <td>EPS growth (norm/dil)</td><td></td><td>n/a</td><td>n/a</td><td>n/a</td><td>-101%</td> </tr> <tr> <td>DPS</td><td>cps</td><td>-</td><td>-</td><td>-</td><td>-</td> </tr> <tr> <td>DPS Growth</td><td></td><td>n/a</td><td>n/a</td><td>n/a</td><td>n/a</td> </tr> <tr> <td>Dividend yield</td><td></td><td>0.0%</td><td>0.0%</td><td>0.0%</td><td>0.0%</td> </tr> <tr> <td>Dividend imputation</td><td></td><td>30</td><td>30</td><td>30</td><td>30</td> </tr> <tr> <td>PE (x)</td><td></td><td>-</td><td>-</td><td>-</td><td>811.5</td> </tr> <tr> <td>PE market</td><td></td><td></td><td>15.2</td><td>15.2</td><td>15.2</td> </tr> <tr> <td>Premium/(discount)</td><td></td><td></td><td>-100%</td><td>5239%</td><td>28%</td> </tr> <tr> <td>EV/EBITDA</td><td>-</td><td>3.7</td><td>5.5</td><td>6.1</td><td>609.4</td> </tr> <tr> <td>FCF/Share</td><td>cps</td><td>-3.9</td><td>-2.6</td><td>-1.0</td><td>0.2</td> </tr> <tr> <td>Price/FCF share</td><td>-</td><td>5</td><td>7</td><td>18</td><td>86.6</td> </tr> <tr> <td>Free Cash flow Yield</td><td></td><td>-21.6%</td><td>-14.7%</td><td>-5.4%</td><td>1.2%</td> </tr> </tbody> </table>												Margins, Leverage, Returns	FY17A	FY18A	FY19F	FY20F	FY21F	EBITDA	-111.2%	-85.8%	-33.3%	3.6%	13.8%	EBIT	-123.9%	-99.1%	-40.5%	-0.7%	10.8%	NPAT pre significant items	-126.2%	-90.0%	-35.5%	0.2%	8.2%	Net Debt (Cash)		1.2	2.0	5.1	5.1	Net debt/EBITDA (x)	(x)	n/a	n/a	n/a	15.360	ND/ND+Equity (%)	(%)	-164.9%	-145.1%	-265.4%	-258.0%	EBIT interest cover (x)	(x)	n/a	n/a	n/a	n/a	ROA	-71.1%	-67.7%	-31.5%	-0.6%	12.1%	ROE	-135%	-103%	-40%	0%	13%	ROIC	119%	256%	-573%	32%	-79%	NTA (per share)		0.01	0.01	0.05	0.06	Working capital		-	0.1	0.2	0.3	WC/Sales (%)		-4%	6%	5%	6%	Revenue growth		9%	10%	93%	57%	EBIT growth pa	n/a	n/a	n/a	n/a	-2103%	Pricing	FY17A	FY18A	FY19F	FY20F	FY21F	No of shares (y/e)	(m)	70	103	103	103	Weighted Av Dil Shares	(m)	-	96	103	103	EPS Reported	cps	-	5.58	3.40	2.01	EPS Normalised/Diluted	cps	-	5.58	3.40	1.93	EPS growth (norm/dil)		n/a	n/a	n/a	-101%	DPS	cps	-	-	-	-	DPS Growth		n/a	n/a	n/a	n/a	Dividend yield		0.0%	0.0%	0.0%	0.0%	Dividend imputation		30	30	30	30	PE (x)		-	-	-	811.5	PE market			15.2	15.2	15.2	Premium/(discount)			-100%	5239%	28%	EV/EBITDA	-	3.7	5.5	6.1	609.4	FCF/Share	cps	-3.9	-2.6	-1.0	0.2	Price/FCF share	-	5	7	18	86.6	Free Cash flow Yield		-21.6%	-14.7%	-5.4%	1.2%
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Free Cash flow Yield		-21.6%	-14.7%	-5.4%	1.2%																																																																																																																																																																																																																		
Balance sheet (A\$m)						<table border="1"> <thead> <tr> <th>Y/E 30 June</th> <th>FY17A</th> <th>FY18A</th> <th>FY19F</th> <th>FY20F</th> <th>FY21F</th> </tr> </thead> <tbody> <tr> <td>Cash</td><td>1.4</td><td>2.2</td><td>5.3</td><td>5.2</td><td>6.2</td> </tr> <tr> <td>Accounts receivable</td><td>0.3</td><td>0.6</td><td>1.1</td><td>1.5</td><td>1.9</td> </tr> <tr> <td>Inventory</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td> </tr> <tr> <td>Other current assets</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td> </tr> <tr> <td>Total current assets</td><td>1.7</td><td>2.8</td><td>6.4</td><td>6.7</td><td>8.1</td> </tr> <tr> <td>PPE</td><td>0.2</td><td>0.2</td><td>1.0</td><td>1.1</td><td>1.1</td> </tr> <tr> <td>Intangibles</td><td>1.2</td><td>1.9</td><td>1.5</td><td>1.2</td><td>1.0</td> </tr> <tr> <td>Investments</td><td>0.0</td><td>0.4</td><td>0.4</td><td>0.4</td><td>0.4</td> </tr> <tr> <td>Deferred tax asset</td><td>0.0</td><td>0.0</td><td>0.3</td><td>0.3</td><td>0.3</td> </tr> <tr> <td>Loan receivables</td><td>0.5</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td> </tr> <tr> <td>Total non current assets</td><td>1.8</td><td>2.6</td><td>3.3</td><td>3.1</td><td>2.9</td> </tr> <tr> <td>Total Assets</td><td>3.5</td><td>5.4</td><td>9.7</td><td>9.8</td><td>11.0</td> </tr> <tr> <td>Accounts payable</td><td>0.4</td><td>0.4</td><td>0.8</td><td>0.9</td><td>1.1</td> </tr> <tr> <td>Short term debt</td><td>0.2</td><td>0.1</td><td>0.1</td><td>0.1</td><td>0.1</td> </tr> <tr> <td>Tax payable</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td> </tr> <tr> <td>Other current liabilities</td><td>1.0</td><td>1.4</td><td>1.6</td><td>1.7</td><td>1.8</td> </tr> <tr> <td>Total current liabilities</td><td>1.6</td><td>1.9</td><td>2.5</td><td>2.7</td><td>2.9</td> </tr> <tr> <td>Long term debt</td><td>0.0</td><td>0.1</td><td>0.1</td><td>0.1</td><td>0.1</td> </tr> <tr> <td>Other non current liab</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td> </tr> <tr> <td>Total long term liabilities</td><td>0.0</td><td>0.1</td><td>0.1</td><td>0.1</td><td>0.1</td> </tr> <tr> <td>Total Liabilities</td><td>1.6</td><td>2.0</td><td>2.6</td><td>2.8</td><td>3.0</td> </tr> <tr> <td>Net Assets</td><td>1.9</td><td>3.4</td><td>7.0</td><td>7.1</td><td>8.0</td> </tr> <tr> <td>Share capital</td><td>13.7</td><td>17.9</td><td>22.7</td><td>22.7</td><td>22.7</td> </tr> <tr> <td>Accumulated profits/losses</td><td>(12.5)</td><td>(15.2)</td><td>(16.3)</td><td>(16.3)</td><td>(15.3)</td> </tr> <tr> <td>Reserves</td><td>0.7</td><td>0.7</td><td>0.7</td><td>0.7</td><td>0.7</td> </tr> <tr> <td>Minorities</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td><td>0.0</td> </tr> <tr> <td>Total Shareholder funds</td><td>1.9</td><td>3.4</td><td>7.0</td><td>7.1</td><td>8.0</td> </tr> </tbody> </table>												Y/E 30 June	FY17A	FY18A	FY19F	FY20F	FY21F	Cash	1.4	2.2	5.3	5.2	6.2	Accounts receivable	0.3	0.6	1.1	1.5	1.9	Inventory	0.0	0.0	0.0	0.0	0.0	Other current assets	0.0	0.0	0.0	0.0	0.0	Total current assets	1.7	2.8	6.4	6.7	8.1	PPE	0.2	0.2	1.0	1.1	1.1	Intangibles	1.2	1.9	1.5	1.2	1.0	Investments	0.0	0.4	0.4	0.4	0.4	Deferred tax asset	0.0	0.0	0.3	0.3	0.3	Loan receivables	0.5	0.0	0.0	0.0	0.0	Total non current assets	1.8	2.6	3.3	3.1	2.9	Total Assets	3.5	5.4	9.7	9.8	11.0	Accounts payable	0.4	0.4	0.8	0.9	1.1	Short term debt	0.2	0.1	0.1	0.1	0.1	Tax payable	0.0	0.0	0.0	0.0	0.0	Other current liabilities	1.0	1.4	1.6	1.7	1.8	Total current liabilities	1.6	1.9	2.5	2.7	2.9	Long term debt	0.0	0.1	0.1	0.1	0.1	Other non current liab	0.0	0.0	0.0	0.0	0.0	Total long term liabilities	0.0	0.1	0.1	0.1	0.1	Total Liabilities	1.6	2.0	2.6	2.8	3.0	Net Assets	1.9	3.4	7.0	7.1	8.0	Share capital	13.7	17.9	22.7	22.7	22.7	Accumulated profits/losses	(12.5)	(15.2)	(16.3)	(16.3)	(15.3)	Reserves	0.7	0.7	0.7	0.7	0.7	Minorities	0.0	0.0	0.0	0.0	0.0	Total Shareholder funds	1.9	3.4	7.0	7.1	8.0																														
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Source: RaaS Advisory



# FINANCIAL SERVICES GUIDE

RaaS Advisory Pty Ltd

ABN 99 614 783 363

Corporate Authorised Representative, number 1248415

of

BR SECURITIES AUSTRALIA PTY LTD

ABN 92 168 734 530

AFSL 456663

Effective Date: 26<sup>th</sup> November 2018

### **About Us**

BR Securities Australia Pty Ltd (BR) is the holder of Australian Financial Services License (“AFSL”) number 456663. RaaS Advisory Pty Ltd (RaaS) is an Authorised Representative (number 1248415) of BR.

This Financial Service Guide (FSG) is designed to assist you in deciding whether to use RaaS’s services and includes such things as

- who we are
- our services
- how we transact with you
- how we are paid, and
- complaint processes

Contact Details, BR and RaaS

BR Head Office: Level 14, 344 Queen Street, Brisbane, QLD, 4000

RaaS. 20 Halls Road Arcadia, NSW 2159

P: +61 414 354712

E: [finola.burke@raasgroup.com](mailto:finola.burke@raasgroup.com)

RaaS is the entity providing the authorised AFSL services to you as a retail or wholesale client.

**What Financial Services are we authorised to provide?** RaaS is authorised to

- provide general advice to retail and wholesale clients in relation to
  - Securities
- deal on behalf of retail and wholesale clients in relation to
  - Securities

The distribution of this FSG by RaaS is authorized by BR.

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### **Our dealing service**

RaaS can arrange for you to invest in securities issued under a prospectus by firstly sending you the offer document and then assisting you fill out the application form if needed.

### **How are we paid?**

RaaS earns fees for producing research reports. Sometimes these fees are from companies for producing research reports and/or a financial model. When the fee is derived from a company, this is clearly highlighted on the front page of the report and in the disclaimers and disclosures section of the report.

We may also receive a fee for our dealing service, from the company issuing the securities.

### **Associations and Relationships**

BR, RaaS, its directors and related parties have no associations or relationships with any product issuers other than when advising retail clients to invest in managed funds when the managers of these funds may also be clients of BR. RaaS’s representatives may from time to time deal in or otherwise have a financial interest in financial products recommended to you but any material ownership will be disclosed to you when relevant advice is provided.

### **Complaints**

If you have a complaint about our service you should contact your representative and tell them about your complaint. The representative will follow BR’s internal dispute resolution policy, which includes sending you a copy of the policy when required to. If you aren’t satisfied with an outcome, you may contact AFCA, see below. BR is a member of the Australian Financial Complaints Authority (AFCA). AFCA provide fair and independent financial services complaint resolution that is free to consumers.

Website: [www.afca.org.au](http://www.afca.org.au); Email: [info@afca.org.au](mailto:info@afca.org.au); Telephone: 1800931678 (free call)

In writing to: Australian Financial Complaints Authority, GPO Box 3, Melbourne, VIC, 3001.

### **Professional Indemnity Insurance**

BR has in place Professional Indemnity Insurance which satisfies the requirements for compensation under s912B of the Corporations Act and that covers our authorized representatives.



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